CLINTON-NEWBERRY NATURAL GAS AUTHORITY POST OFFICE BOX 511 CLINTON, SOUTH CAROLINA 29325-0511

December 17, 2019

The Honorable Jocelyn G. Boyd Chief Clerk / Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

MAIL / DMS

RE:

Clinton-Newberry Natural Gas Authority;

Notice of natural gas leak resulting in a loss of fifty or more residents

Dear Ms. Boyd:

Clinton-Newberry Natural Gas Authority ("CNNGA" or "Company") is required to notify the Public Service Commission of South Carolina ("Commission") and the South Carolina Office of Regulatory Staff ("ORS") of natural gas leaks that result in a loss of fifty or more customers. On December 16, 2019 at approximately 4:34 P.M., CNNGA received an emergency call from a resident named Ebert Welchel, located at 5528 Hwy 56 S. Clinton. He stated that The Sharon Company Inc had hit CNNGA's natural gas line. CNNGA was dispatched, and had the natural gas was shut off and the area secured by about 8:00 P.M. The duration of 3 1/2 hours before getting gas shut off was due to waiting on line locates from AT&T. CNNGA employees had secured the area for the residents. The number of residents that CNNGA shut off was 56. The repairs were made and CNNGA started pressuring the system back to the operating pressure of 20 pounds by about 8:30 P.M. All but about 4 of the residents were back on by approximately 11:00 P.M. It was determined this was a 2-inch natural gas distribution main. The leak occurred from a guard rail post being driven into the ground. A locate was called in on October 15th. No scheduled updates had been called in, as is required by SC811 law, that any updates to the locate ticket had to be called in by November 5th

By copy of this letter, CNNGA is also notifying the ORS of the incident and the guard rail construction project.

If you have any questions, please do not hesitate to contact us.

Very truly yours,

Tony Tinsley Director of Regulatory Compliance **CNNGA**